



### **YEARLY STATUS REPORT - 2022-2023**

Part A			
Data of the Institution			
1.Name of the Institution	Tamil Nadu Open University		
Name of the Head of the institution	Dr. S. Arumugam		
Designation	Vice chancellor		
Does the institution function from its own campus?	Yes		
Phone no./Alternate phone no	09500910310		
Mobile No:	09500910310		
Registered e-mail ID (Principal)	sarumugam1963@yahoo.com		
Alternate Email ID	sarumugam1963@yahoo.com		
• Address	chennai		
• City/Town	577, Annasalai, Saidapet, Chennai -600015		
• State/UT	TAMIL NADU		
Pin Code	600015		
2.Institutional status			
University:	State		

Type of Institution			Co-ed	ucation	ı				
Location			Urban	Urban					
• Financia	al Status			UGC 2	f and 1	.2 (B	)		
Name of ordinate	f the IQA			DR. R	DR. R. TAMILMARAN				
• Phone r	o. (IQAC	()		09994	09994050582				
• Mobile	(IQAC)			09994	09994050582				
• Alterna (IQAC)	te e-mai	laddress	5	drtam	drtamilmaran@tnou.ac.in				
• IQAC e-mail ID			drtam	drtamilmaran@tnou.ac.in					
3.Website ad	ddress			www.tnou.ac.in					
4. Website address (Web link of the AQAR (Previous Academic Year)		https://tnou.ac.in/NAACIIQA.php#							
5.Whether Academic Calendar prepared during the year?		Yes	Yes						
if yes, whether it is uploaded in the Institutional website Web link:		https	https://tnou.ac.in/Academicplanner.php						
6.Accreditation Details									
Cycle	Grade	CGPA	Year o	f Accredi	tation	Vali	dity from	Validity	to
Cycle 1	cle 1 A+ 3.32 2023			02/08/		/08/2023	01/08	/2028	
7.Date of Establishment of IQAC			14/12/2018						
8.Provide the list of Special Status conferred by Central and/or State Government on the Institution/Department/Faculty/School (UGC/CSIR/DST/DBT/ICMR/TEQIP/World Bank/CPE of UGC, etc.)?									
Institution/ Department/Faculty/School			Scheme	Funding Agency		Year of Awar Duration	d with	Amount	
Nil				Nil	Nil		Nil		Nil

Yes

9. Whether composition of IQAC as per latest NAAC guidelines

Upload latest notification of formation of IQAC	View File
10.No. of IQAC meetings held during the year	1
Were the minutes of IQAC meeting(s) and compliance to the decisions have been uploaded on the institutional website?	Yes
(Please upload, minutes of meetings and action taken report)	View File
11. Whether IQAC received funding from any of the funding agency to support its activities during the year?	No
If yes, mention the amount	

### 12. Significant contributions made by IQAC during the current year (maximum five bullets)

• CIQA led the development of standardized protocols for curriculum, assessments, and administrative procedures, ensuring consistency and quality across schools and departments through conducting quality audit. • CIQA designed and facilitated programmes for faculty and staff, focusing on innovative teaching methods and technology integration directly enhancing educators' skills and knowledge. • CIQA implemented a comprehensive feedback system involving students, faculty, alumni, and employers through surveys, gathering insights for informed decision-making and continuous improvement. • The CIQA implemented automation in administrative tasks, such as staff attendance, scheduling, and communication, streamlining workflows and reducing manual workload for enhanced efficiency • CIQA took a lead role in preparing for accreditation (SSR), ensuring compliance with quality standards through thorough self-assessment, evidence documentation, and alignment with benchmarks, contributing to institutional recognition.

## 13.Plan of action chalked out by the IQAC in the beginning of the Academic year towards Quality Enhancement and the outcome achieved by the end of the Academic year (web link may be provided).

Plan of Action	Achievements/Outcomes
• The Centre for Internal Quality Assurance Cell conducts comprehensive academic and administrative audits (IAA and	https://tnou.ac.in/Policies.php

EAA), ensuring rigorous evaluation and continuous enhancement of educational and administrative processes to maintain high standards of quality and efficiency	
• Implementing an ERP solution for TNOU involves selecting a robust system, customizing it for seamless integration with academic and administrative processes. Additionally, developing a dedicated student app will focus on user-friendly interfaces and mobile accessibility, enhancing student engagement and access to educational resource	https://tnouportal.in/

### 14. Whether the AQAR was placed before statutory body?

Yes

Name of the statutory body

Name of the statutory body	Date of meeting(s)
Syndicate	29/12/2023

# 15. Whether NAAC/or any other accredited body(s) visited IQAC or interacted with it to Assess the functioning?

Yes

#### 16. Whether institutional data submitted to AISHE

Year	Date of Submission
2023	03/05/2023

#### 17. Multidisciplinary / interdisciplinary

TNOU, aligning with the principles of the National Education Policy (NEP) 2020, has embraced a multidisciplinary approach in its degree programs. Implementing the semester system for both undergraduate (UG) and postgraduate (PG) degrees, the university emphasizes flexibility with provisions for multiple entry and exit points. The curriculum reflects a choice-based credit system, allowing learners to tailor their educational experience by selecting courses from diverse disciplines such as English, Indian languages, Social Sciences, and Sciences.

A distinctive feature is the mandatory inclusion of environmental studies in all UG programs. Additionally, vocational and skilloriented courses are integrated into the UG structure, ensuring that every student completes at least one vocational course before graduation. The university encourages interdisciplinary knowledge by incorporating inputs from various disciplines into its academic programs.

TNOU offers multiple pathways for learners, exemplified by the option for MCA students to receive a Post Graduate Diploma in Computer Applications (PGDCA) upon completing the first-year program. Recognizing the importance of community engagement, the university awards credits to students undertaking small projects benefiting the local community.

The ethos of open and distance learning underscores TNOU's vision, enabling individuals of any age, gender, region, or profession to pursue academic programs. This inclusive approach embodies TNOU's commitment to accessible and flexible education.

#### 18.Academic bank of credits (ABC):

Tamil Nadu Open University (TNOU) has embraced digital advancements by registering with the National Academic Depository (NAD) and the Academic Bank of Credits (ABC) under the Digi Locker Framework, facilitating credit mobility. The ABC, accessible through the Digi Locker portal (https://www.abc.gov.in), digitally stores students' academic credits, enabling institutions to issue degrees, PG diplomas, and certificates based on earned credits. A Training Workshop on November 24, 2022, led by Shri Gaurav Khare from the National e-Governance Division (NeGD), guided the creation of ABC IDs, emphasizing implementation from the Academic Year 2021-22 onwards.

TNOU has proactively initiated the ABC implementation, notifying students from different admission years to register on the portal. The incorporation of this information in official communications, brochures, and the website reflects the university's commitment. Standardized curricula are developed by the Curriculum Development Centre (CDC) in adherence to UGC Regulations and TANSCHE guidelines, with input from stakeholders. Board of Studies, comprising experts, industry representatives, and alumni, guides curricular decisions, content selection, and assessment strategies.

Frequent orientation and workshops support faculty in curriculum design and Self-Learning Material (SLM) preparation, emphasizing a learner-centric approach. TNOU extends its inclusive ethos by allowing immigrants to join and continue education. The university envisions international collaborations and credit transfers for immigrants, aligning with its global educational aspirations

#### 19.Skill development:

For over 16 years, Tamil Nadu Open University (TNOU), supported by the Government of Tamil Nadu, has been at the forefront of Skill Development Programmes. With 171 Community Colleges following the National Skills Qualifications Framework (NSQF), the university provides Short-Term, Certificate, Vocational Diploma, and Advanced Vocational Diploma courses. Core courses in Life Coping Skills and

Communication Skills are integrated into all Vocational Diploma Programmes to enhance employability.

TNOU's School of Continuing Education offers diverse Skill Development programmes, including courses in Office Automation, Fashion Design, Road Safety, and more. These initiatives allow learners to transition into mainstream education seamlessly. TNOU's curriculum reflects cultural values, local nuances, citizenship values, and scientific temper, fostering higher-order thinking skills. The alignment with Indian knowledge tradition instills pride in students for their culture.

The university introduces vocational courses in UG Programmes, ensuring each student completes at least one before graduation. Industry veterans and Master Craftsmen are engaged to bridge gaps in vocational skills training, ensuring a practical and field-oriented approach. TNOU stands as the first South Indian university to sign an MoU with the National Skill Development Corporation (NSDC), aligning its vocational programmes with the NSQF. Value-based education is emphasized through programs in Yoga, Naturopathy, Ambedkar Thoughts, and Social Justice, reflecting the university's commitment to holistic development.

### 20. Appropriate integration of Indian Knowledge system (teaching in Indian Language, culture, using online course)

Tamil Nadu Open University (TNOU) offers diverse Bachelor and Master's degree programs in both English and Tamil, allowing students to choose their preferred medium. Assignments and exams can be submitted in either language, with bilingual question papers provided. The inclusion of mother tongues like Telugu, Malayalam, Kannada, Urdu, or Hindi is prioritized, catering to students from Andhra, Kerala, Karnataka, and North Indian states. Gnana Tamil courses and workshops on SLM writing and bilingual teaching are offered.

The School of Tamil and Cultural Studies (SOCTS) focuses on Tamil and regional culture development. Initial course materials are in English, later translated into Tamil. Faculty members are encouraged to enhance bilingual teaching skills to reduce dropout rates. Among 27 UG programs, two are in Tamil, 15 in English, and 10 in bilingual mode. For 24 PG programs, one is in Tamil, 19 in English, and four in bilingual mode. SOCTS oversees cultural affairs, promoting Tamil's classical language status and conducting workshops on tribal culture, heritage, and Indian languages like Sanskrit and Pali. Short-term courses on Yoga and Folk Dance contribute to preserving traditional knowledge. Faculty publish articles on these subjects in leading journals, supporting the university's mission.

### 21. Focus on Outcome based education (OBE): Focus on Outcome based education (OBE):

Outcome-Based Education (OBE) focuses on learning outcomes, guiding curriculum design through benchmarks such as graduate attributes, qualification descriptors, program learning outcomes,

and course learning outcomes. Articulated using Bloom's Taxonomy, this leads to Program Objectives (PO), Program Specific Outcomes (PSO), and Program Educational Outcomes (PEO). The Curriculum Development Centre oversees this, ensuring each program has a coordinator.

The Program Project Report (PPR) encompasses POs, PSOs, PEOs, Course Objectives, Course Outcomes, syllabi, web resources, cost estimates, and undergoes approvals. Course content, in Self-Learning Material (SLM) format, is printed and produced as e-SLMs in the Open Educational Resources (OER) model.

Learning outcomes are achieved through various methods, including teaching approaches, extracurricular activities, audio-visual aids, and real-life experiences. Evaluation methods specified in the PPR include diagnostic, formative, and summative assessments, with Term End Examinations providing overall performance status.

OBE success is measured by graduates aligning with Institutional Learning Outcomes in their professions. Feedback from employers and alumni contributes to ongoing curriculum enhancement, ensuring institutional improvement through a cyclic evolution of educational offerings.

#### 22. Distance education/online education:

Established in 2004, Tamil Nadu Open University (TNOU) is a pioneer in innovative vocational and skill-oriented distance education. Collaborating with ICRDCE, it offers programs through Community Colleges (CC) across Tamil Nadu, catering to diverse groups. TNOU currently provides 9 Vocational Diploma, 2 Advanced Vocational Diploma, 5 Diploma, 1 PG Diploma, 9 Certificate courses, and 18 Short-Term courses through Open and Distance Learning.

A dedicated Centre for Online Learning (COL) facilitates e-Learning, offering academic programs and MOOCs courses from SWAYAM. CLOBAS manages seamless integration of distance and online teaching-learning activities through an e-governance system. Adhering to UGC-DEB-ODL and OL 2020 Regulations, a policy mandates 40% of courses through SWAYAM or MOOCs. COL collaborates for needbased short-term programs.

The Centre for Electronic Media Production and Research (CEMPR) produces video lectures, online classes, and faculty training. The Open Educational Resources (OER) policy guides e-resource creation, with some SLMs available digitally. The Centre for University Informatics aids staff capacity building, network access, technology platforms for e-governance and m-governance and enhances information security.

#### **Extended Profile**

#### 1.Programme

Number of programmes offered during the year:	
1.2	
Number of programmes offered during the year, Please provide consolidated number of Programs offered during the year without repeat count, including the programmes that are dropped)	82
1.3	14445
Number of learners admitted afresh in first-year during the year	14445
1.4	05.401
Number of learners enrolled during the year	25431
1.5	
Number of courses offered by the institution across all programs during the year	1144
1.6	
Total Number of Courses offered by the institution in all programs (without repeat count and include courses that are dropped)	1522
2.Student	
2.1Number of graduating students during the year	6696
2.2	
Number of enrolled learners in the preceding academic year registered for term end examination	28629
2.3	
Number of registered learners in the preceding academic year appeared for term end examination	24844
2.4	
Number of learners in the preceding academic year passed in the term end examination	17545
3.Institution	
4.1	2150
Total expenditure, excluding salary, during the year (INR in Lakhs):	2159
4.Teacher	
5.1	105
Number of sanctioned posts for the year:	100
5.2	41
Number of full-time teachers during the year:	41

5.3  Number of other academics in position against the sanctioned posts	5
5.4 Number of Full time Academic consultants employed	00
5.5  Total number of full time teachers worked in the institution during the year (Please include the teachers who left / joined the institution during the assessment period without repeat counts:	46
5.6  Total number of other academics worked in the institution during the year (Please include the other academics who left / joined the institution during the assessment period without repeat counts	5

#### Part B

#### **CURRICULAR ASPECTS**

#### 1.1 - Curriculum Planning Design and Development

#### 1.1.1 - Relevance of curricula planned, designed and developed/adopted

Established in 2002 by the Government of Tamil Nadu, the Tamil Nadu C education access and quality through open and distance learning. TNOU ranging from certificates to research levels, with a curriculum empha The institution employs a Semester and Choice Based Credit System, al

Addressing the national skill gap, TNOU established 153community coll During 2022-2023, it provided 44 UG, 38 PG, 18 PG Diploma, 48 Diploma programs, along with 13 M.Phil and 25 Ph.D. programs. Collaborating with university ensures continual curriculum development based on indu

TNOU prioritizes outreach to marginalized groups, conducts pre-admiss Industry Interface. Job fairs benefit over 200 alumni, contributing t Center of Excellence in Open and Distance Learning, TNOU strives for private partnerships, digital inclusivity, and research contributions divides for a developed India.

File Description	Documents
Curricula implemented by the University	https://tnou
Mapping of curricula to Programme Outcomes	https://tnou.ac.i
Outcome analysis of Programme Specific Learning Outcomes and Course Learning Outcomes	https://tnou.a
Minutes of the relevant BoS/ School Board / Academic Council	<u>https</u>
Any other relevant information	https://tnou.ac.i

1.1.2.1 - Number of new programmes introduced during the year File Description Minutes of relevant Academic Council/ School Board /BoS meetings Details of the Curricula/Syllabi of the new programmes during the year As per Data Template Any other relevant information 1.1.3 - Revision of Programmes - Percentage of Programmes revised during the year 7.69 1.1.3.1 - Total number of Programmes revised during the year 5 File Description Minutes of relevant Academic Council/BoS meetings Details of the revised Curricula/Syllabi of the programmes during the year As per Data Template Any other relevant information 1.1.4 - Courses being offered as MOOCs or using OERs. - Percentage of courses being offer courses (data for the preceding academic year) 1.1.4.1 - Number of courses being offered as MOOCs or using OERs to supplement the ex File Description Web-link to the list of MOOCs approved Curriculum/ Syllabus of the courses being offered as MOOCs or using OERs Minutes of the Boards of Studies/ School Boards/ Academic Council meetings for approvals of the As per Data Template Any other relevant information 1.1.5 - Electronic media and other digital components in the curriculum - Percentage of electronic/digital media and other digital components in their curriculum delivery during 91 1.1.5.1 - Total number of the Courses on offer have incorporated electronic/ digital med

the year

1.1.2 - New Programmes introduced - Percentage of programmes newly introduced by the

	1231
	File Description
ľ	Details of Programmes incorporating electronic media and other digital components offered duri
	As per Data Template
	Any other relevant information
	1.2 - Academic Flexibility
	1.2.1 - Programmes being adopted/adapted by other HEIs - Percentage of programmes ac
	94
	1.2.1.1 - Number of programmes adopted/adapted by other HEIs during the year
	2
Ī	File Description
ľ	MOU for programmes adopted/adapted by other HEIs
	Details of Programme
	As per Data Template
	Any other relevant information
	1.2.2 - Implementation of CBCS / ECS - Percentage of Programmes (UG/PG) in which Choi has been implemented (Data of the latest completed academic year)
	58.46
	1.2.2.1 - Number of Programmes (UG/PG) in which Choice Based Credit System CBCS/ Elethe latest completed academic year)
	38
ſ	File Description
	Minutes of relevant Academic Council/BoS/ School Board meetings for implementation of CBCS
ľ	As per Data Template
	Any other relevant information
,	1.2.3 - Enabling provision for lateral entry for learners - Percentage of learners admitted
	38.3
	1.2.3.1 - Number of admitted strength in programs where lateral entry is provisioned
	554
Ī	File Description
ļ	Credit transfer policy
	List of programmes having provision for lateral entry
	As per Data Template

#### Any other relevant information

#### 1.2.4 - Enabling provision for modular approach Provision for modular approach for flexible &

Tamil Nadu Open University (TNOU) prioritizes a modular approach in t academic flexibility. Offering 81 UGC-DEB approved programmes, TNOU's independent or group-based completion of modular courses, facilitatin transfer. The Credit Transfer Policy aims to reduce dropouts, enhance standards in higher education.

With a commitment to reaching the unreached, TNOU provides learners we establishes partnerships with institutions like the University of Mad Lateral entry is approved for each program, enabling individuals with Semester pattern, adopting a Common Syllabus designed by the State In

The university emphasizes intra-university credit transfers for found learners shifting between programs. Extension of registration validit flexibility. TNOU's efforts aim to maximize open and distance learnin universities, ultimately providing learners with increased flexibilit

#### File Description

The list of Programmes having modular approach with flexible exit options for the learners

Any other relevant information

#### 1.3 - Curriculum Enrichment

### 1.3.1 - Institution integrates crosscutting issues Institution integrates crosscutting issues relevalues, Emerging Demographic changes and Professional Ethics in the curricula

Tamil Nadu Open University (TNOU) strategically aligns with Sustainah Education for All' by offering affordable, quality higher education produces addresses cross-cutting issues such as professional ethics, human valuemographic concerns. TNOU's undergraduate programs, featuring Choice interdisciplinary and skill-based courses, comprising Core Courses (Coundation courses promoting human values, and Ability Enhancement Cocommunication skills.

Post-graduate programs like Gender and Women Studies focus on societa environmental and sustainable development, disaster management, and c Studies, and Education programs incorporate professional ethics and c

TNOU emphasizes cross-cutting issues to enrich learners' understandin social responsibility. The curriculum is designed to provide fundamen relevant components, enhancing social inclusiveness and civic respons

File Description	Documents
List of courses that integrate crosscutting issues mentioned above	https://t
Description of the courses which address Gender, Environment and Sustainability, Human Values, Emerging Demographic changes and Professional Ethics in the Curricula	https://tno
Any other relevant information	https://tn

1.3.2 - Awareness/ soft skills / life skills/value-added courses	etc., on offer	-	
1.3.2.1 - Number of Value-added courses imparting life skills	and soft skills	s beii	ng offered
250			
File Description			
Brochure relating to the listed courses			
Course content of the Value-added courses			
As per Data Template			
Any other relevant information			
1.3.3 - Learners undertaking fieldwork / projects / internship to submission of dissertation / Reports	os etc Perce	entag	e of learr
722			
1.3.3.1 - Number of learners undertaking field work / projection completed academic year)	ts / internship	s lea	iding to si
5542			
File Description	Documents		
Link to Programme structure(s)	• htt	ps:	//tnou.a
Handbook/Manual for field work/ projects / internships.			
List of learners enrolled in Programme involving field work/ projects / internships etc.			
As per Data Template			
Any other relevant information			
1.3.4 - Courses on employability/ entrepreneurship/ skill development during the year	relopment - Pe	ercer	ntage of c
1231			
1.3.4.1 - Number of courses having focus on employability/	entrepreneurs	hip/	skill deve
1231			
File Description			Documen
Link to programme structure and syllabus of such courses having f Employability/ Entrepreneurship/ Skill development	ocus on		<u>• 1</u>
As per Data Template			
Any other relevant information			
1.4 - Feedback System			
1.4.1 - Feedback for design and review of curriculum Mechan place for obtaining structured feedback on curricula/syllabit stakeholders Structured feedback has been designed for revi	rom various	A.	Any 4 o

curriculum/syllabus for the preceding academic year 1) Learners 2) Teachers and other Academics 3) Academic Counsellors 4) External Subject Experts 5) Employers 6) Alumni

File Description

20 sample filled in Feedback forms in each category opted for the metrics

As per Data Template

Any other relevant information

1.4.2 - Action on feedback (feedback collection, analysis and action taken) Mechanism is in place for analyzing the Feedback obtained from stake holders on curriculum/syllabus for the preceding academic year

A. Feedback a institutio

File Description

Stakeholder feedback report

Action taken report of the Institution on feedback report as stated in the minutes of the Govern

As per Data Template

Any other relevant information

#### TEACHING-LEARNING AND EVALUATION

#### 2.1 - Learner Enrollment

#### 2.1.1 - Average variation in enrolment of learners in the Institution during the year

14445

File Description

Total enrollment data during the year authenticated by Registrar of the University

As per Data Template

Any other relevant information

#### 2.1.2 - Efforts for reaching the unreached Efforts undertaken by the Institution for reaching

Tamil Nadu Open University (TNOU) serves as a crucial source of highe disadvantaged communities unable to access traditional higher educati on imparting skill sets for employability. The university, mandated be and rural populations, working individuals, housewives, jail inmates, inclusivity.

A total of 13120 learners from the categories of Scheduled Castes, Sc been given the opportunity to pursue their higher education at TNOU. (PwDs) were admitted during the assessment period. While 8181 women h University, 91 prison inmates and 12 defence personnel joined the Uni

TNOU's initiatives include 12 Regional Centres, 210 Learner Support C center in Kothagiri exclusively addressing the educational needs of t made to include transgender individuals, exemplified by special train groups, including Transgenders, Persons with Disabilities, Prison inm

Utilizing ICT for "Anytime, Anywhere" learning, TNOU employs a flexik delivery of study materials, and widespread academic support services during initial training in Chennai, highlighting higher education opports.

File Description	Documents
Documents on efforts taken for reaching the unreached	https://assessmentonline.naac.gov.in/storaç
Any other relevant information	https://tnou.ac.in/NAAC/S

#### 2.2 - Catering to Learner Diversity

2.2.1 - Catering to rural population - Percentage of learners enrolled from rural areas du

50.64

2.2.1.1 - Total number of learners enrolled from rural areas during the year

7315

File Description

Number of rural learners authenticated by Registrar of the University

As per Data Template

Any other relevant information

2.2.2 - Reaching out to learners from socially backward categories - Percentage of learners during the year

90.82

2.2.2.1 - Number of learners admitted against SC/ST/OBC and other reserved categories

13120

File Description

Number of SC, ST and OBC learners authenticated by Registrar of the University

As per Data Template

Any other relevant information

2.2.3 - Reaching out to Persons with Disabilities (PwD) - Percentage of PwD learners enro

0.12

2.2.3.1 - Number of learners enrolled from Divyangians categories during the year

175

File Description

Number of PwD learners authenticated by Registrar of the University

As per Data Template

Document submitted by the Institution to a Government agency giving this information

Any other relevant information

56.63	
2.2.4.1 - Tota	al number of Women / Transgender learners enrolled from during the year
8181	<u> </u>
File Description	on
•	omen / transgender learners authenticated by Registrar of the University
As per Data Te	, , ,
	evant information
2.2.5 - Reach	ing out to employed persons - Percentage of the employed learners who a
43.10	
2.2.5.1 - Nun	nber of employed learners (including self employed) enrolled during the ye
6227	
File Description	on
Number of en	nployed learners authenticated by Registrar of the University
As per Data To	emplate
Any other rele	evant information
2.2.6 - Learn	ers from Special Target Group: prison inmates - Average number of prison i
0.05	
2.2.6.1 - Nun	nber of prison inmates enrolled as learners during the year
85	
File Description	on
As per Data To	emplate
Any other rele	evant information
Number of pr	isoners enrolled authenticated by Registrar of the University
	ers from Defense and Security Forces - Average number of persons from Deconnel, Ex Service men/ War widows enrolled as learners during the year
0.08	
	nber of persons from Defense and Security Forces background namely: Defearners during the year
12	
File Description	on
Number of lea	arners from defense/security background authenticated by Registrar of the Univer
As per Data Te	emplate

Any other relevant information

#### 2.3 - Teaching- Learning Process

#### 2.3.1 - Development of Self-Learning Material (SLM) in Print

Tamil Nadu Open University (TNOU) meticulously prepares Self-Learning programs, adhering to a structured curriculum. SLMs follow a uniform and Academic Council, maintaining standards outlined in the Universit content is presented in simple, self-explanatory language to promote devices within each unit.

Clear specifications govern the layout of SLMs, ensuring learner enga assignments, and problem-solving. The credit system is embedded in confective planning and decision-making for course designers. TNOU pri and external subject experts who undergo intensive training on instru

To maintain originality, plagiarism checks are conducted using 'URKUN undergo scrutiny by reviewers, language experts, and instructional de formatting align with standards. Periodic revisions occur in response recommendations from statutory bodies, alternative presentations, and to quality and continuous improvement underscores its dedication to e

File Description	Documents
Policy document on SLM	https://tnou.ac.in/NAAC/SSR
Any other relevant information	https://tnou.ac.in/NAAC/SSR/C2/AQAF

### 2.3.2 - Use of Radio for providing instruction - Percentage of programmes where radio has completed academic year

0.01

#### 2.3.2.1 - Number of programmes where radio has been used for providing instruction in

65

File Description

Proof of radio broadcasting with schedules of the programs

Schedules of the above activities

As per Data template

Any other relevant information

2.3.3 - Use of telecast / webcast for providing instruction - Percentage of programmes w web conferencing / webinars, etc) for providing instructions in the latest completed acade

Nil

2.3.3.1 - Number of programmes where telecast / webcast (TV broadcast, teleconference instructions in the latest completed academic year

Nil

File Description

Proof of tele- broadcasting with schedules of the programs

Schedules of the above activities
As per the data template
Any other relevant information

2.3.4 - Availability of digitized SLMs for the learners - Percentage of programs having acc

100

2.3.4.1 - Number of learning material of the Institution digitized and the SLMs uploaded their availability to the learners during the year

65

File Description	Documents
Links to Digital repository of SLMs	
Any other relevant information	
Data template in Section B	

2.3.5 - Institutional Mechanism to provide academic counseling support An Institutional mech learners enrolled in different programs including strategies for learner participation and eng and skills

Tamil Nadu Open University (TNOU) employs Academic Counselling Sessic integral to Open and Distance Learning (ODL). With 218 Learner Suppor Academic Counsellors play a vital role in motivating learners and ens outcomes. The University organizes orientation programs for Academic covering details of counselling sessions, curriculum, materials, assi

Counselling sessions are conducted based on program nature, and timet various channels. The sessions encompass theory, practical aspects, a in the Academic Calendar. During the pandemic, TNOU adapted by conducted learners significantly.

The University provides various mechanisms for academic support, incl access, practical components, assignments, and media and technology i admission, form a crucial part of distance learning, supplemented by Academic Counsellors guide learners in using these resources effectiv during counselling sessions.

Assignments serve as a continuous internal assessment component, with The integration of media and technology, including email, video-confe experience. TNOU's YouTube channel provides additional resources, ena at their convenience, contributing to a multi-faceted approach to dis

File Description	Documents
Schedules of different counseling activities	https://tnou.ac.in/NAAC/SSR/C2/AQ
Report of academic Counseling sessions	https://tnou.ac.in/NAAC/SSR/C2/AC
Any other relevant information	https://tnou.ac.in/NAA

#### 2.4 - Teachers and other Academics- Profile and Quality

2.4.1 - Full-time teachers and other academics in positions - Percentage of the sanctions respectively during the year 43 2.4.2 - Full-time teachers and other academics with Ph.D. - Percentage of full-time teach 95.65 2.4.2.1 - Number of full-time teachers and other academics with Ph.D. degree 41 File Description Number of teachers and other academics with PhD As per the Data Template Any other relevant information 2.4.3 - Programmes on offer through Collaboration - Programmes offered which are deve agencies 70 2.4.3.1 - Number of Programmes offered which are developed through collaboration witl 70 File Description Copies of MoUs with other agencies Minutes of relevant Academic Council/BoS/ School Board meetings As per Data Template Any other relevant information 2.4.4 - Percentage of in-house faculty involved in design and development of SLMs durin 100 2.4.4.1 - Number of in-house faculty involved in design and development of SLMs during 41 File Description Minutes of relevant Academic Council/BoS/ School Board meetings Credit page of Blocks/ Courses As per Data Template Any other relevant information 2.4.5 - Recognition earned by full time teachers and other academics 2.4.5.1 - Number of full time teachers who received awards, fellowships, recognition etc

3

recognized bodies during the year

File Description

Scanned copies of award/ appointment letters

As per Data Template

Any other relevant information

#### 2.4.6 - Learner: Academic Counselor ratio

#### 2.4.6.1 - Number of empanelled Academic Counselors for the latest completed academic

32

File Description

Number of Academic Counsellors with details of total teaching experience for the preceding aca

As per Data Template

Any other relevant information

#### 2.5 - Evaluation Process and Reforms

### 2.5.1 - Process of conduct of Term-end examination Process of conduct of Term End Examination

Tamil Nadu Open University (TNOU) conducts Term End Examinations (TEF December/January at approved examination centers, including three Cen University Observers. Due to the pandemic, online examinations were c

The examination process is meticulously managed through an automated Examination Manual guides the entire process, from issuing timely not papers, to approving student registrations and dispatching examinatic established within TNOU's jurisdiction, including government, government,

During the examination, continuous monitoring is carried out by Unive collected at regular intervals. Post-examination, the answer booklets sheets are scanned using dedicated software for result data processin through the e-portal, and a 15-day window is provided for students to obtaining photocopies of scripts. Revaluation and retotaling processe dispatched to learners within a month of result publication.

#### 2.5.2 - Examination related Grievances Mechanism of the Institution to deal with examination

The University's examination system facilitates the resolution of val in accordance with its rules. Within 15 days of result announcements, theory answer scripts. Re-evaluation options are available, with appl of obtaining photocopies. Re-evaluation involves a three-step process is conclusive if the difference is 15 or more.

Duplicate certificates, including hall tickets and mark statements, a Students can request a name change by submitting the necessary docume photocopy of the last exam's statement of marks. Corrections in names supporting records like birth certificates.

Grievances can be addressed through various channels, including a ded Students Grievances Redressal Cell. The University conducts SGRC meet address student grievances. Enquiries related to examinations are han Management System (UEMS) and End to End Automation and the Students F

File Description	Documents
Any other relevant information	https://tnou.ac.i
Standard Operating Procedures related to Term End Examination related Grievances	https://tnou.ac.j

#### 2.5.3 - Formative Assessment Standard Operating Procedures employed for continuous (inter-

The University's examination system facilitates the resolution of val in accordance with its rules. Within 15 days of result announcements, theory answer scripts. Re-evaluation options are available, with appl of obtaining photocopies. Re-evaluation involves a three-step process is conclusive if the difference is 15 or more.

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Grievances can be addressed through various channels, including a ded Students Grievances Redressal Cell. The University conducts SGRC meet address student grievances. Enquiries related to examinations are han Management System (UEMS) and End to End Automation and the Students F

File Description	Documents
Policy documents on Evaluation Methodology	https://tnou.ac.in/NAAC/SSR/C2/2.5.3/Policy%20Document%20c
Any other relevant information	https://tnou.ac.in/NAAC/SSR/C2/AQAR%

### 2.5.4 - Status of automation of Examination/ Evaluation processes Status of automation of examination / evaluation processes is represented by:

A. 100% au Examinatio

File Description

Current Manual of examination automation system

Annual reports of examination including the present status of automation

As per Data Template

Any other relevant information

2.5.5 - Involvement of external subject experts in evaluation process Extent of involvement of external subject experts and other academics in the evaluation related activities in the preceding academic year: 1. Evaluation of Assignments 2. Evaluation of Projects 3. Preparation of Term End question papers 4. Moderation of Term End question papers 5.

A. Any 4 o

Evaluation of answer scripts 6. Examination related duties as invigilator,	
observer etc.	

File Description	Doc
Link to list of evaluators	
As per Data Template	
Any other relevant information	

#### 2.6 - Learner Performance and Learning Outcomes

### 2.6.1 - Programme Outcomes The Institution has stated Graduate Attributes / Programme Outcomes The Institution has stated Graduate Attributes / Programme Outcomes The Institution has stated Graduate Attributes / Programme Outcomes The Institution has stated Graduate Attributes / Programme Outcomes The Institution has stated Graduate Attributes / Programme Outcomes The Institution has stated Graduate Attributes / Programme Outcomes The Institution has stated Graduate Attributes / Programme Outcomes The Institution has stated Graduate Attributes / Programme Outcomes The Institution has stated Graduate Attributes / Programme Outcomes The Institution has stated Graduate Attributes / Programme Outcomes The Institution has stated Graduate Attributes / Programme Outcomes The Institution has stated Graduate Attributes / Programme Outcomes The Institution has stated Graduate Attributes / Programme Outcomes The Institution has stated Graduate Attributes / Programme Outcomes The Institution has stated Graduate Attributes / Programme Outcomes The Institution has stated Graduate Attributes / Programme Outcomes The Institution has stated Graduate Attributes / Programme Outcomes The Institution has stated Graduate Attributes / Programme Outcomes / Programme Outcom

Tamil Nadu Open University (TNOU) prioritizes Graduate Attributes to contributors. Outcome-Based Education, aligned with Bloom's Taxonomy, Specific Outcomes (PSOs), and Course Outcomes (COs). Workshops at the with measurable verbs for crafting these outcomes.

POs represent achievement goals for Graduate, Postgraduate, M.Phil., clear PSOs. Course Writers align COs with syllabi, incorporating feed The Programme Project Report (PPR), incorporating POs, PSOs, and COs,

Communication of outcomes occurs through induction programs, Learner website. Learners are briefed on outcomes during personal contact ses

Assessment involves Continuous Internal Assessment (CIA), term-end ex provide feedback through surveys, evaluating the effectiveness of cou

Practical subjects emphasize hands-on experience, group experiments, Data Processing (EDP) platform manages Term End Examination results, outcome-based education system. The university's holistic approach entechnical skills, instilling lifelong learning and civic responsibili

File Description	Documents
Graduate Attributes / Programme Outcomes, Programme Specific Outcomes and Course Outcomes	https://tnou
Any other relevant information	https://tnou

#### 2.6.2 - Percentage of completion status of UG and PG degree programmes with in specifi

33.9

#### 2.6.2.1 - Number of UG learners enrolled in first year of the present assessment period.

7662

File Description	Documents
Link to declaration of results	
As per Data Template	
Any other relevant information	

#### 2.7 - Learner Satisfaction Survey

#### 2.7.1 - Online Learner Satisfaction Survey regarding teaching-learning process 14445 File Description Database of all currently enrolled learners As per Data Template Any other relevant information RESEARCH, INNOVATIONS AND EXTENSION 3.1 - Promotion of Research and Facilities 3.1.1 - Policy for promotion of research The Institution has a well defined policy for promoti assigned budget for research and its utilization, methods for implementation and monitoring Tamil Nadu Open University (TNOU) emphasizes research in its Vision a and 12-B. Endorsed to offer Ph.D. and M.Phil. programmes. TNOU promot various disciplines. The Research Programme Section (RPS) focuses on mobilization, ethics compliance, dissemination, academic-industrial c Regulatory bodies, including the Internal Research Advisory Committee quality. TNOU provides a reference library, media lab, and journal su environment. International and national workshops, conferences, and s publications, are highlighted in the monthly E-Bulletin. In 2022-23, TNOU have produced 12 Ph.D. graduates and currently 119 s scholars are from rural backgrounds, and 53 are women. The University monthly stipends and contingencies. Faculty members secure research f dynamic research culture. TNOU's commitment to revising policies unde and scholars in the realm of research. Docu File Description Minutes of the Governing Council/ Syndicate/Board of Management / Academic Council/ Research Council related to research promotion policy adoption 1 Policy document on promotion of research Any other relevant information 3.1.2 - Research facilities for teachers, other academics and learners Research facilities available to the teachers, other academics and learners of the Institution for pursuing research 1. Reference Library 2. Online subscription to research journals 3. Research/Statistical Databases A. Any 6 o 4. Media Laboratory / studios 5. Science laboratories 6. Computing Laboratory and support for both qualitative and quantitative data analysis including softwares 7. Data curation and sharing facility 8. Language laboratory 9. Central Instrumentation Centre File Description **Documents** URLs of the available facilities https://tnou.ac.in/NAAC/ As per Data Template

Any other relevant information	No
3.2 - Resource Mobilization for Research	
3.2.1 - Government and Non-government g	grants for research
	Chairs sponsored by the government and non- cional associations etchas been received by the
01	
File Description	
Award letters for research projects sponsored	by government and non-government
As per Data Template	
Any other relevant information	
3.2.2 - Research projects funded to teacher  01	ers - Number of research projects funded by th
File Description	Documents
List of research projects	
Document from Funding Agency	
Link of the funding agency website	https://tnou.ac.in/NAAC/S
As per Data Template	
3.3 - Innovation Ecosystem	
	on Institution has taken initiatives for creating ar nnovative initiatives by providing access to diver
the University Grants Commission	_
	Production and Research (CEMPR) facil

The Centre for Electronic Media Production and Research (CEMPR) facil while an institutional Learning Management System (LMS) ensures streaface Recognition Attendance System enhances digital administration.

The Students Support Service Division (SSSD) coordinates academic act centers, utilizing web-based technology. The university offers a well language laboratory, and diverse e-resources for academic support.

A grievance redressal system operates both online and offline, linked Multimodal Materials Production for Differently abled (CMPD) supports Braille books, talking books, and multimedia-based educational packag

Overall, TNOU is committed to provide inclusive education, technologic services to its diverse student population.

File Description	Documents
------------------	-----------

The Innovation Centre/ Cell	https://tnou.ac.in/NAA	C/SSR/C3/3
Initiatives taken by the institution	https://tnou.ac.in/NAA	C/SSR/C3/3
Any other relevant information		
3.3.2 - Workshops / seminars conducte	ed on innovative practices	
3.3.2.1 - Total number of workshops/so (OERs); - Massive Open Online Courses	<u> </u>	
01		
File Description		
Report of the event/ link to the material	developed	
List of workshops/seminars during the year	ar	
As per Data Template		
Any other relevant information		
3.3.3 - Innovative content developed i other MOOCs platform G. Institutional		OCs for : A.
3.3.3.1 - Total number of e-content mo	odules developed for any of the platfo	rms listed at
166		
File Description		
List of the innovative contents developed	during the year	
As per Data Template		
Any other relevant information		
3.3.4 - Awards for innovation		
3.3.4.1 - Number of Awards for innova	tion received by the Institution, its te	achers/other
01		
File Description		Do
Scanned copies of award letters		
Award details		
As per Data Template		
Any other relevant information		
3.4 - Research Publications and Awards	<u> </u>	<del></del>
3.4.1 - Mechanisms to check malpracti institution has a stated code of ethics of which is ensured by the following: (methodology with course on research Plagiarism Check 4) Committee on pub	for research, the implementation during the year) 1) Research ethics 2) Ethics Committee 3)	B. Any 3 o
File Description		

Institutional code of ethics document		
Notification for Research Ethics Committee		
Minutes of the committee		
As per Data Template		
Any other relevant information		
3.4.2 - Ph.D. degrees awarded per recognised	research guide of the U	Iniversity.
3.4.2.1 - Number of Full time teachers recogn	ized as guides by the Ur	niversity as per UG(
32		
File Description		
Web-link of the Research page		
List of Ph.D. scholars and their details like name of	of the guide , title of thes	is, year of award etc
As per Data Template		
Any other relevant information		
3.4.3 - Research publications - Number of rese the year	earch papers published	per teacher of the
76		
File Description	Documents	
Web-link of research papers published	https://	tnou.ac.in/NAA(
As per Data Template		
Any other relevant information		N
3.4.4 - Books and Chapters in edited volumes	published per teacher e	etc.
3.4.4.1 - Number of books and chapters/ units	in books/ SLMs publishe	ed of the institution
196		
File Description		Documents
Web-link of publications		
Any other relevant information		
As per Data Template		
3.4.5 - Citations of the publications Impact Fact academics during the year based on average Cita		
Citations of the publications Impact publications by teachers and academifor TNOU is 0.594.		_
File Description		

as per data templates

3.4.6 - h-index of the Institution Details of the publications of the teachers and other acader the Institution based on the Citations of the publications in Scopus / Web of Science

h-index of the Institution Details of the publications of the teacher during the year to calculate h-index of the Institution based on the of Science for TNOU is 2.

#### File Description

Citations of publications based on Scopus / Web of Science - h-index of the institution

Any other relevant information

As per Data Template

#### 3.5 - Consultancy

#### 3.5.1 - Consultancy Policy The Institution has a policy on consultancy including revenue shart

The University recognizes consultancy as a crucial enterprise activit transfer for economic and social impact. It commits to offering exper research organizations. This policy ensures alignment with strategic

#### Guiding Principles:

- 1. Consultancy should bring benefits to the University, including in expertise.
- 2. Activities must align with the University's functions without com
- 3. All consultancies must include overhead costs.
- 4. This policy excludes faculty's outside services.

Non-research Consultancy: Encompassing non-research activities for exservices for a fee.

Private Consultancy: Faculty require approval, ensuring it doesn't im are prohibited, and 20% of income is allocated to the University.

Criteria: Tasks should not unduly affect faculty positions, and Unive University receives 20%, with a 5% administrative fee.

Conditions: Staff can engage without duty interference. Academic staf up to 48 days annually. Resource access is subject to approval.

This policy ensures responsible and beneficial consultancy practices, impact.

File Description	Documents
Minutes of the Governing Council/ Syndicate/Board of Management related to consultancy policy	https://tnc
Policy document on consultancy	https://tn
Any other relevant information	

#### 3.5.2 - Revenue from consultancy - Revenue generated by the Institution from consultan

#### 3.5.2.1 - Revenue generated from consultancy provided by teachers and other academic

#### File Description

Audited statements of accounts indicating the revenue generated through consultancy

List of teachers and other academics providing consultancy

As per Data Template

Any other relevant information

### 3.5.3 - Revenue from training/ seminars/ conferences/ etc. -Revenue generated by the Inthrough sponsorship during the year (INR in lakhs)

00

#### File Description

Audited statements of account indicating the revenue generated through training

Schedule of the training programmes

As per Data Template

Any other relevant information

#### 3.6 - Extension Activities

3.6.1 - Extension activities The impact of the extension activities of the Institution in sensiti sustainable development issues leading to inclusive society during the year

Tamil Nadu Open University (TNOU) constantly conducted many Extension govt organisations in the areas of health, education, gender welfare Tamil Nadu. All activities are focusing on creating awareness about s leading to inclusive societal development. As theimpact of the extens sensitizing the learners and other stakeholders to social and sustain society, we have taken pledges for SWACHH Bharath, AIDS awareness, Ge 2022-23. Notable, in commemorate of 75th years of Independance day, T heros of national freedom movement from Tamil Nadu, through which 5 u and documented.

File Description	Documents
Brochures of the activities	https://tnou.ac.in/NAAC/SSR/
Activity Reports	https://tnou.ac.in/NAAC/SSR/
Any other relevant information	

#### 3.6.2 - Recognition of extension activities

#### 3.6.2.1 - Number of awards and recognition received for extension activities from Gover

01

#### File Description

Awards for extension activities

Scanned copy of the award letters

As per Data Template	
Any other relevant information	
3.6.3 - Collaborative extension and outreach Programmes	
3.6.3.1 - Number of extension and outreach Programmes cogovernment Organizations during the year	onducted in collaboration witl
02	
File Description	Doc
Reports of the event organized	
As per Data Template	
Any other relevant information	
3.6.4 - Participation in extension activities	
3.6.4.1 - Number of employees and learners participating i Government Organizations and Programmes such as Swachh	
05	_
File Description	Doc
As per Data Template	
Any other relevant information	
Report of the event	
3.7 - Collaboration	
3.7.1 - Collaborative activities with Institutions	
3.7.1.1 - Number of Collaborative activities for research, p	rogramme development and f
20	
File Description	
Scanned copies of collaboration document	
As per Data Template	
Any other relevant information	
3.7.2 - Collaborations with industries	
3.7.2.1 - Number of collaborations with industries for learn	er exchange, internship, esta
2	
INFRASTRUCTURE AND LEARNING RESOURCES	
4.1 - Physical Facilities	

4.1.1 - Facilities available at Institution Headquarters and Regional Centres Infrastructural facilities, library, Laboratories, Multimedia Laboratories, Seminar Rooms, Auditorium, v

Tamil Nadu Open University's headquarters in Chennai, located at 577, three distinct buildings: Administrative, Academic, and Materials Stc

The Administrative Building, a seven-storied structure, accommodates include a reception, student waiting lobby, admission section, and sp second floor houses the Student Support Services Division, Centre for university chairs. The third floor hosts the Vice Chancellor's Chambe and registrar offices, including a mini-conference hall. The fifth fl the sixth floor accommodates various cells. The seventh floor houses floor provides stilt parking and an Electricity Board room.

The five-story Academic Block comprises schools of study, labs, and a exam-related divisions, and the fifth floor includes a convocation ha

The two-story Materials Storage Building houses materials, computer 1

The university has 12 regional centers, each equipped with ICT facili building and hosts constituent community college. All regional center internet connectivity.

File Description	Documents
Annual report of the Institution	<u>https</u>
Geo-tagged photographs of campus and all other infrastructural facilities	https://tnou.ac.
Any other relevant information	https://tnou.ac.in

#### 4.1.2 - Expenditure incurred for infrastructure augmentation -Percentage of expenditure

13.15

#### 4.1.2.1 - Expenditure incurred for infrastructure augmentation excluding salary during t

13.15

File Description

Audited utilization statements

Budget allocation for infrastructure

As per Data Template

Any other relevant information

#### 4.1.3 - Percentage of the expenditure incurred on maintenance of physical facilities and

80.67

#### 4.1.3.1 - Expenditure incurred on maintenance of physical facilities and academic suppo

80.67

File Description

Audited statements of accounts.

**Budget and Statements of Expenditure** 

As per Data Template
Any other relevant information
4.2 - IT Infrastructure
4.2.1 - ICT enabled facilities at HQs - Percentage of IT enabled rooms and seminar halls of
209
4.2.1.1 - Number of rooms and seminar halls for academic support with ICT facilities/Wiacademic year) :
196
File Description
Geo- tagged Photographs of IT infrastructure facilities at HQs
As per Data Template
Any other relevant information
4.2.2 - ICT enabled facilities at RCs - Percentage of IT enabled rooms and seminar halls of (RCs)
32
4.2.2.1 - Number of rooms and seminar halls for academic support with ICT facilities/Wicompleted academic year)
32
File Description
Photographs of infrastructure facilities at a few RCs
As per Data Template
Any other relevant information
4.2.3 - ICT enabled facilities at LSCs - Percentage of IT enabled rooms and seminar Halls centres (LSCs)
549
4.2.3.1 - Number of rooms and seminar halls for academic support with ICT facilities/Wilatest completed academic year)
474
File Description
Geo - tagged Photographs of infrastructure facilities at a few LSCs
As per Data Template
Any other relevant information

4.2.4 - Frequency of updating of IT facilities - Frequency of IT facilities updated at the Head

website, online system, etc

Tamil Nadu Open University (TNOU) prioritizes regular updates to its by periodic assessments and stakeholder feedback. Website modification faculty, and support centers. The university initiates IT infrastruct requirements, considering user feedback, and conducting technical fea

The website undergoes section-wise updates, prominently displaying re Information about statutory bodies is promptly updated, reflecting an Assignments, and Programme Project Reports are accessible through the

TNOU maintains a regularly updated ICT service platform, including a TNOU App on smartphones. The university's servers and desktops operat updates. Linked to the National Knowledge Network (NKN), the headquar cloud-based systems.

The NKN network supports 400 devices, including a studio for audio-vi a Smart Classroom, equipped with a smartboard and computing devices, The recent upgrades align the ICT infrastructure with the university' community colleges, emphasizing an end-to-end integrated system.

File Description	Documents
Scanned copy of agreement	https://tnou.ac.in
Any other relevant information	https://tnou.ac

### 4.2.5 - Internet Bandwidth at the HQs and RCs - Available bandwidth of the internet facil Institution

100MBPS

File Description

Relevant documents on available bandwidth of internet connection at the Institution's Head Que

As per Data Template

Any other relevant information

4.2.6 - Facilities for media production - Facilities for audio, video and econtent development are available and are in use at the Institution Audio- video and e-Content production facilities: 1. Audio / video studios 2. Outdoor shooting equipment /Outdoor audio recording 3. Post production unit / Editing unit 4. Duplication unit 5. Graphics workstation 6. Direct Reception Sets (DRS) 7. Set Scenic unit 8. Make-up unit 9. E-Platform 10. Workstations with broadband connectivity 11. Cloud space 12. Licensed software 13. Uninterrupted web connectivity 14. IT security system

A. More th

File Description

As per Data Template

Geo-tagged photographs of the facilities for audio, video e-content production

Any other relevant information

4.2.7 - Percentage of viewers (learners) to Transmission facilities of the Institution

#### 4.2.7.1 - Number of viewers (learners) of transmission facilities (Radio and Television Ch

1

#### File Description

Geo-tagged photographs of the facilities available

As per Data Template

Any other relevant information

### 4.2.8 - Automation systems The level of automation of different aspects of Institution includ Support to Learners, Staff, RCs and LSCs)

Tamil Nadu Open University (TNOU) has seamlessly integrated technolog convenience, transparency, and efficiency. Wi-Fi facilities are extenscholars on campus.

Admission and Academic Counselling processes leverage an online syste program fee payments. The integrated web portal is accessible to all capabilities. Academic counselling schedules are communicated through

Examination procedures, including form submissions and hall ticket domarks and results are processed securely in an ICT environment.

Student Support Services incorporate Continuous Internal Assessment (Learners access assignment question papers via the student portal or promptly addressed through the online portal.

E-Governance initiatives involve an End-to-End Integrated Portal and maintaining consistent standards. This hybrid cloud-based solution en Regional Centres, Study Centres, and Students, to access and manage d include a learning management system, online payment facilities, tran and alumni engagement. The initiative results in substantial cost sav environmentally friendly paperless activities.

File Description	Documents
Any other relevant information	
Automation system	https://tnou.ac.in/

#### 4.3 - Learning Resources

#### 4.3.1 - Provision of Learner Support Services Learner Support Services established at the diff

Tamil Nadu Open University (TNOU) places significant emphasis on Lear needs of students in the ODL Programme. Recognizing that learners may employees, housewives, and tribals across various regions, the univer and enhance the learning experience.

The university employs modern technology, including multimedia approacounseling, video broadcasting on YouTube, emails, and web technologi isolation, promote independent learning, and offer support to learner

TNOU's Three-Tier System for Learner Support Services involves Headqu Learner Support Centres (LSCs). With a network of 203 LSCs and 12 RCs

for learners, offering services ranging from information provision an admission counseling, academic counseling, assignment evaluation, and

The support services are organized to reduce isolation and bridge the services include pre-admission counseling, induction meetings, distri counseling, assignment evaluations, and grievance redressal camps. Th including in-person interactions, phone support, and virtual platform of learners, contributing to the success and growth of TNOU.

#### File Description

List of support services provided at Headquarters, Regional Centres, Learner Support Centres

Organizational chart of support services available

Any other relevant information

#### 4.3.2 - Average number of Learners attached to LSCs

218

#### 4.3.2.1 - Number of LSCs in the preceding academic year:

218

#### File Description

Enrolment details of the preceding year

Distribution of learners LSC wise

As per Data Template

Any additional information

### 4.3.3 - Academic counselling sessions held Regular conduct of academic counselling sessions under each Regional Centre during the preceding academic year

Academic Counselling (AC) sessions serve as the backbone of the Open Open University. These sessions, conducted for academic Programmes, a providing effective support to learners.

TNOU organizes credit-based AC Classes where the study input required schedules for these sessions are prepared by Program Coordinators, su Division, and published on the university website.

AC are conducted on weekends, and social media groups are created for The AC sessions cover theory and practical courses and are held at Le sessions for certain programs involve in-house faculty members and ex

Funds are released by the university to LSCs for conducting AC sessic regular inspections by university staff. The university conducts Acad virtual platforms.

Printed copies of Self Learning Materials (SLMs) are provided to lear academic counsellors, including regular, part-time, and contractual t minimum attendance for practical sessions is maintained, and learners meet the requirement before Term End Examinations.

Monitoring reports of LSCs	https://tnou.ac.in/NAAC/SSR/
Reports on counselling sessions	https://tnou.ac.in/
Any other relevant information	https://tnou.ac.i

#### 4.3.4 - Expenditure on Library - Percentage of annual expenditure on library during the

0.99

#### 4.3.4.1 - Annual expenditure on library during the year (INR in lakhs)

0.99

File Description	Documents
Web-link to Library catalogues	https://tnou.ac.i
Web-link to relevant resources available in the library	<u>htt</u>
As per Data Template	
Any other relevant information	

### 4.3.5 - Library Automation Library is automated in using Integrated Library Management Syst Nature and extent of automation (full or partial) C. Year of commencement and completion

The Tamil Nadu Open University library operates efficiently through t Management System, a cloud-based platform that offers users, includin and faculty, access to library information anytime and anywhere. CLOE including stock verification, book and publisher management, author t collection, and barcode generation.

Key features of CLOBAS library management include:

- Efficient stock tracking and control
- Individualized access for stakeholders through ID and Password
- Faster information retrieval and import/export capabilities
- End-to-end tracking of book issuance, condition monitoring, and 1
- Fine collection management

The hardware specifications for library automation include label barc computers with specific configurations (Dell Desktop, Core i5 10th Ge multifunctional printer and scanner.

Software specifications encompass the Windows operating system, CLOBA mobile application, Online Public Access Catalogue (OPAC), and web br Mozilla Firefox.

The platform is built on CLOUD BASED ACADEMY SYSTEM using .NET & SQL, TNOU Local Server. This comprehensive system enhances library operati

File Description	Documents
Any other relevant information	
Geo-tagged photographs	https://tnou.ac.in/NAAC

#### **LEARNER SUPPORT AND PROGRESSION**

#### 5.1 - Learner Support

#### 5.1.1 - Promotional Activities for Prospective Learners The Institution promotes its programn

Tamil Nadu Open University (TNOU) addresses the challenges of traditi reach the underserved population. Focused on marginalized groups, the housewives, dropouts, rural populations, persons with disabilities, t areas.

Promotional efforts are multifaceted:

#### At TNOU Headquarters:

- Admission notifications are published in leading newspapers and c
- Information brochures detailing programs, eligibility criteria, a
- Success stories of TNOU alumni are broadcasted through various me
- Convocation ceremonies and notifications contribute to generating

#### Special Promotional Drives:

- Special drives target security and police personnel to encourage
- Information centers at HQ and regional centers respond to queries
- Active presence on social media platforms and promotional videos
- The official website and a dedicated admission portal disseminate

#### Regional Centers of TNOU:

- RCs conduct awareness drives, open house meetings, and career gui
- Collaboration with institutions, participation in book fairs, and amplify promotional efforts.

#### Learner Support Centers (LSCs):

- LSCs publish pamphlets, conduct awareness programs, and provide p
- Dedicated counters during admission periods assist participants i

TNOU's comprehensive promotional strategies ensure inclusivity and ac benefit from higher education.

File Description	Documents
Activities undertaken	https://tnou.ac.in/NAAC
Any other relevant information	https://tnou.ac.in/NAAC/SSR/C5/2

### 5.1.2 - Pre-admission Counseling Services Activities undertaken by the Institution for providing and induction of newly enrolled learners at Institution Headquarters, Regional Centers and L.

Tamil Nadu Open University (TNOU) prioritizes pre-admission counselin learners, including first-generation learners, housewives, and dropou Learning (ODL) system. The university has established a structured prinduction to address the unique needs of diverse learners.

#### Pre-Admission Counseling:

- Dedicated Learner Support Centres (LSCs) respond to inquiries via
- Information on program offerings, eligibility criteria, teaching

- University representatives are stationed at Information and Acade periods, offering assistance from 8 AM to 8 PM all week.
- Special email (admission@tnou.ac.in) facilitates communication wi
- Various channels, including newspapers, the university website, be disseminate information about admission.

Topics Covered in Pre-Admission Counseling:

- Concept and guiding principles of ODL, program flexibility, and c
- Details about Learner Support Centres, re-registration, admission confirmation dates.
- The counseling covers essential topics like ODL principles, progr the recognition of TNOU degrees.

Induction meetings, initiated online from AY 2020, are hosted by TNOU provide overviews of course objectives, the ODL system, support servi

TNOU's systematic approach ensures effective communication, guidance, ODL system.

File Description	Documents
Activities undertaken	https://tnou.ac.in/NAAC
Any other relevant information	https://tnou.ac.in/NAAC/SSR/C5/

### 5.1.3 - Online Admission and Related Activities The status and process of online admission in

Tamil Nadu Open University (TNOU) offers UGC-DEB, NCTE, AICTE, and RC programs with online admissions for accessibility. The annual admissi LSC lists, and admission procedures.

Online Admission: Introduced in 2017, the online process includes pro and uploading academic transcripts. Payment via credit/debit cards or confirmation.

Merit-Based Admissions: B.Ed. and B.Ed. Special Education Programs addocuments, choose LSCs, and secure seats after submitting tuition fee

Video Tutorial: TNOU's YouTube channel hosts video tutorials for appl

Grievance Redressal: An online mechanism handles admission-related cc designated form, with resolutions provided within the stipulated time

Admission Alert System: Bulk SMS alerts notify admission releases, paprograms.

Re-Registration/Renewal: Tuition fees collection and online re-regist support socio-economic considerations.

Orientation Programmes: Pre-launch orientation sessions for LSC Coord implementation.

24/7 Access: The online system's flexibility receives positive studen for underprivileged and prison inmates.

Regio	onal	Centre	Assistance:	University	personnel	assist	students	at	F
with	the	online	application	process.					

File Description	Documents
Online Admission and related activities	https://tnou.ac.i
Any other relevant information	<u>ht</u>

## 5.1.4 - Dispatch of Study Material and related grievance handling mechanisms Strategy follow learners and mechanisms to resolve grievances related to Dispatch of Study Material

The Material Production and Distribution Division (MPDD) at TNOU, hea and dispatch of study materials. It compiles student details, generat packed study materials via Indian Postal Service. Each parcel include delivery. In cases of returned materials due to address issues, MPDD dispatches upon updating the database. The division prioritizes timel exams.

MPDD maintains a Dispatch Register, promptly registering dispatch det sent in year 2022-23 to registered learners. Daily updates on product Portal's MPDD segment, aiding stock monitoring and future planning.

A noteworthy practice involves ICT-enabled services, issuing study ma The e-SLMs, accessible through the TNOU portal, allow students to vie login credentials, enhancing accessibility and convenience.

File Description	Documents
Material dispatch related activities	https://tnou.ac.in/N/
Any other relevant information	https://tnou.ac.in/NAAC/SSR

5.1.5 - Attending to learners' queries Modes/approaches employed by the University to attend to learners' queries include: 1. Automated interactive voice response system 2. Call centre 3. Online Help Desk 4. Social media 5. App based support 6. Chat Box 7. E-mail Support 8. Interactive radio counselling 9. Teleconferencing 10. Web-conferencing 11. Learner Services Centre/ Inquiry Counter 12. Postal communication

A. Any 8 o

File Description	Docu
Web-link to Online Help Desk, App based support, Chat Box, Interactive radio counselling, Web-conferencing, Learner Services Centre, any other	
As per Data Template	
Any other relevant information	

5.1.6 - Academic counselling services Modes employed by the Institution to provide academic counseling services to its learners include: 1. Face to face counselling sessions 2. Interactive radio counselling 3. Online LMS based counselling 4. Teleconferencing 5. Web-conferencing 6. Laboratory based counselling 7. Internship 8. Workshops 9. Field study 10. Seminar 11. Extended Contact Programme (ECP) 12. Enhancement of Professional Competency (EPC)

B. Any 6-7

File Description Documents
----------------------------

Web-link to counselling schedules for current year	https://t
As per Data Template	
Any other relevant information	

## 5.1.7 - Addressing learners' grievances - The Institution has a transparent mechanism for grievances received at HQ and redressed during the year

99

## 5.1.7.1 - Number of grievances received at HQ during the year

1864

File Description	Documents
Web link to Grievance Redressal Mechanism Committee for learners	<u>htt</u> ı
As per Data Template	
Any other relevant information	

5.1.8 - Special Learner Support Centres Reaching out to special learners like persons with disforces, transgenders, SC / ST, minorities, women; learners from rural and remote areas etc

Tamil Nadu Open University (TNOU) upholds a commitment to inclusivity groups through Special Learner Support Centres (LSCs). The university education access to disadvantaged individuals, with dedicated LSCs ex specific groups (e.g., persons with disabilities and prisoners) and e

Special LSCs, strategically located in rural and distant regions, fac challenges. Unique Jail Centers in nine Central Prisons offer inmates free education to socially and economically excluded individuals, inc for prisoners. Awareness campaigns target transgender enrollment, emp

Prison Centres: In nine Central Prisons, TNOU operates successful leapursue higher education of their choice and obtain degrees through th

Hill & Tribal Centres: TNOU extends educational services to hill stat educational needs, particularly in hilly areas like the Nilgiris. The in matters such as self-learning materials and examination fees.

PwD Centre: The University's Chennai Headquarters houses a PwD Centre government aid assistance for individuals with disabilities through t (CMPD).

File Description	Documents
List of Special Learner Support Centres	https://tnou.ac.in/NAAC/SSR/C5/AQAR2
Any other relevant information	https://tnou.ac.in/NAA

# 5.1.9 - Financial Support to learners of disadvantaged groups - Percentage of learners of provided by the Government / University / or any other during the year

100

## 5.1.9.1 - Number of learners of disadvantaged groups benefited by financial support prothe year

334			

File Description	Documents	
Web-link to notifications issued by the Institution	https://www.tnou.ac.in	
As per Data Template		
Any other relevant information		

## 5.2 - Learner Progression

## 5.2.1 - Submission of assignments - Percentage of learners submitting assignments

29.01

## 5.2.1.1 - Number of learners enrolled in the preceding academic year (only newly enroll calendar

15773

File Description	Documents
Web-link to academic calendar of the Institution	https://tnou.ac.in/Docum
List of programmes on offer	
Web-link of assignments of programmes on offer	https://tnou
As per Data Template	
Any other relevant information	

## 5.2.2 - Percentage of Newly enrolled learners registered for term end examination

45.2

File Description

List of programmes on offer

Web-link of examination schedule

Number of learners (only newlyenrolled)registered for term end examinations

As per Data Template

Any other relevant information

### 5.2.3 - Percentage of learners appeared for term end exam

44.8

File Description

List of programmes on offer

Web-link of examination schedule

Number of learners (only freshly enrolled) who have passed term end examination

As per Data Template

Any other relevant information

## 5.2.4 - Percentage of learners passed out term end examination

57.3

File Description

List of programmes on offer

Web-link of examination schedule

Number of learners (only freshly enrolled) who have passed term end examination

As per Data Template

Any other relevant information

## 5.2.5 - Placement services provided to the learners

### 5.2.5.1 - Number of placement drives conducted by the institution for the learners durir

1

File Description

Reports of the campus placement drives

As per Data Template

Any other relevant information

#### 5.3 - Alumni Engagement

# 5.3.1 - The Alumni Association The Alumni Association/ Chapters (registered and functional) Institution through financial and other support services during the year

The Tamil Nadu Open University Alumni Association (TNOUAA) is a regis Registration Act 1975. Established on December 14, 2022, the associat of Study at TNOU for knowledge exchange, competence dissemination, fe

#### Objectives:

- 1. Unite TNOU graduates for knowledge exchange, fellowship, and recr
- 2. Provide placement opportunities through job fairs and collaborati
- 3. Establish alumni endowments for scholarships, prizes, and medals.
- 4. Collect funds for financial aid to academically deserving and ecc
- 5. Conduct cultural, educational programs, and annual Alumni day cel
- 6. Promote a green environment and encourage renewable energy use.
- 7. Publish journals highlighting university activities.

Strengthening Alumni Association: The university aims to strengthen t alumni and their organizations, fostering support for students in sui successfully implemented from AY 2023-24 batch.

File Description	Documents
Details of Alumni Association Activities	https://tnou
Frequency of meetings of Alumni Association with minutes	https://tnou.a
Quantum of financial contribution	
Audited Statement of Accounts of the Alumni Association	

Any other relevant information				
5.3.2 - Alumni Association Involvement -	Percent	age of graduated	d learners	enrolled in Alu
1				
5.3.2.1 - Number of graduated learners	enrolled	l in Alumni Assoc	ciation (in	latest complet
1100				
File Description	Docume	nts		
Web-link to Alumni Association		https:	//tnou.ac	c.in/Documer
As per Data Template				
Any other relevant information				No 1
5.3.3 - Facilities for Alumni Engagement facilitates its members by the following membership 2. online networking among payment of fees 4. donation by Alumni	1. online	e enrolment for	its	C. Any 2 o
File Description		Documents		
Web-link to Alumni Registration Portal		<u>h</u>	ttps://t	nouportal.iı
Web-link to online networks				https:/
Scan copy of statement of receipts				
As per Data Template				

## GOVERNANCE, LEADERSHIP AND MANAGEMENT

#### 6.1 - Institutional Vision and Leadership

Any other relevant information

6.1.1 - Governance in accordance with Mission and Vision The institution has clearly stated V administrative governance, perspective plans and stakeholder's participation in the decision

Established on May 26, 2002, through an Act in the State Legislative (TNOU) envisions providing innovative, socially relevant, learner-cen appropriate technologies. The motto, "Education for all and ever," em and marginalized sections of society, including destitutes, the physi dropouts. Catering to over 11 lakh learners in two decades, TNOU oper employing a three-tier network system with Headquarters, 12 Regional

Mission: TNOU aspires to become a Center of Excellence in Open and Di address the evolving needs of the adult population, expanding access digital divides for national development.

Governance: The Vice-Chancellor leads the University, recommending de statutory body. Statutory bodies include Syndicate, Planning Board, F Studies, and Schools of Studies. Internal committees, such as the Res Committee, Anti-ragging Committee, Harassment Committee, and Student decision-making in various academic and administrative matters.

Curriculum and Structure: TNOU follows the Credit-Based Choice System UG and PG programs. The UG curriculum includes mandatory courses like

out of Tamil can choose Hindi, Telugu, Malayalam, Urdu, French, or En

File Description	Documents
Vision and Mission documents approved by the statutory bodies	
Report of achievements which led to institutional excellence	<u>https</u>
Any other relevant information	https://tnou.ac

## 6.1.2 - Decentralization and participative management Effective leadership is reflected in vaparticipative management, etc.

The Tamil Nadu Open University (TNOU) has embraced a decentralized go participatory administration. Four statutory committees—Syndicate, Ac Committee—delegate powers to the Vice-Chancellor for academic and adm Chancellor appoints key positions like Registrar, Controller of Exami faculty members to execute various functions.

The Registrar, as the administrative head, oversees university proper financial matters. The Controller of Examinations handles exam-relate Service Division organizes counseling classes and monitors regional a

Schools of Study, each led by a director, coordinate academic functic and including student and industry expert members. Regional Coordinat connections between the university and Learner Support Centres.

Teachers and administrative staff participate in various committees, approach. The Vice-Chancellor forms committees like the Research Coun Admission Committee, Examination Committee, and Grievance Committee, consultative sessions.

File Description	Documents
Information / documents pertaining to leadership	htt
Any other relevant information	https://tnou.a

## 6.2 - Strategy Development and Deployment

## 6.2.1 - Perspective / Strategic plan and deployment The methodology adopted for developin monitoring and assessment of the deliverables

The Tamil Nadu Open University (TNOU) emphasizes quality in teaching its Academic Calendar and guided by directives from the Tamil Nadu St including students, alumni, parents, industries, NGOs, and the genera strategic plan encompasses updates in teaching methods, introduction and web-based programs. Collaborations with research institutes, nati industry partnerships are emphasized. Infrastructure augmentation, cc encouraging faculty participation in research projects are key aspect digital initiatives, e-governance, renewable energy practices, and cc Implementation and monitoring of these plans involve the Centre for I stakeholder involvement. Continuous monitoring mechanisms, including departmental meetings, and grievance redressal, ensure effective exec

File Description	Documents
Minutes of the Governing Council / other relevant bodies for deployment / monitoring the deliverables	<u>htt</u>

Any other relevant information	https://tnc
Perspective / Plan and deployment documents	https://tn

## 6.2.2 - Organizational structure of the Institution Effectiveness and efficiency of functioning administrative setup, appointments, service rules, procedures etc

The administrative structure of Tamil Nadu Open University (TNOU) is academic excellence:

- Syndicate: Comprising 14 members, including the Vice-Chancellor a Government, the Syndicate guides the Vice-Chancellor. It includes sectors, and experts in distance education and media.
- 2. Academic Council: As the principal academic body, the Academic Cc standards. It includes ex-officio members like the Chancellor, Pr others. Additional members, both teachers and external experts, c
- 3. Finance Committee: This committee reviews the financial position, and prescribes accounting methods. It includes the Vice-Chancello Education Secretary to Government, and nominated members.
- 4. Planning Board: Advising on planning, development, and academic  $\pi$  Vice-Chancellor, academic staff, and external representatives from
- 5. Board of Studies: Each School has a Board of Studies for a threerepresentation in different categories.

On the administrative front:

- Vice-Chancellor: The academic head and principal executive office
- Registrar: A full-time salaried officer who carries out duties as

This well-structured framework ensures the efficient functioning of I and administrative aspects.

File Description	Documents	
Organogram of the Institution	htt	os://tnou.ac
Annual Report of the preceding academic year		<u>https</u>
Minutes of the meetings of various bodies / relevant committees		<u>https</u>
Any other relevant information	<u>https:</u>	//tnou.ac.i
6.2.3 - Implementation of e-governance in different areas of o Areas of operation of Institution which has e-governance imple 1. Planning and Development 2. Administration 3. Finance and 4. Learner Admission and Support 5. Examination	mentation	A. Any 4 o

File Description

**ERP Document** 

Screen shots of user interfaces

As per Data Template

Any other relevant information

## 6.3 - Faculty Development or Empowerment Strategies

## 6.3.1 - Welfare measures for teachers, other academics and non-academic staff The institution academics and non-academic staff

TNOU prioritizes employee welfare with comprehensive measures:

- Employee Development: Regular training enhances competencies.
- Health Care: Well-equipped Health Centre, collaboration with Sri programs.
- Health Insurance: Employees enjoy coverage under United India Hea
- Fee Concession: 50% tuition fee concession for staff and their fa
- Hygiene and Security: Outsourced personnel maintain campus cleanl facilities.
- Fitness and Recreation: Physical Fitness & Sports Club, offering
- Conducive Environment: Various cells ensure support, including Wc Harassment, and Equal Opportunity.
- Festival Advance: Annual advances for festivals.
- Canteen: Provides food and refreshments.
- Uniform Allowance: Class IV employees receive yearly uniform allo
- Co-operative Society: Award-winning society supports financial ne
- Leave Travel Concession: Provided as per government rules.
- Leave Policies: Follow government service rules for various types
- Retirement Benefits: CPF, pension, and gratuity align with govern
- Internal Complaints Committee: Addresses complaints through a ded
- Day Care & Lactation Room: Well-maintained facilities for employe

Differently-abled Support: Inclusive infrastructure, ramps, special torientation programs.

File Description	Documents
Policy document on welfare measures	https://tnou.ac.in/NAAC/SSR/C6/
List of beneficiaries of welfare measures	https://tnou.ac.in
Any other relevant information	https://tnou.ac.in/NAAC/SSR/C6

#### 6.3.2 - Percentage of Financial support for faculty developmen

Nil

## 6.3.2.1 - Number of teachers and other academics provided with financial support to att of professional bodies during the year

Nil

#### File Description

Letters to teachers and other academics provided with financial support to attend conferences,

As per Data Template

Any other relevant information

### 6.3.3 - Average number of programmes organised for professional development

27

## 6.3.3.1 - Number of professional development / administrative training Programmes organon-academic staff during the year

File Description

Schedules of programmes organized for teachers, other academics and non-academic staff

As per Data Template

Any other relevant information

6.3.4 - Percentage of Teachers and other academics attended Professional Development

14

6.3.4.1 - Number of teachers and other academics attended Professional Development P Programme, Faculty Development Programme (FDP), during the year

14

File Description

CIQA report summary

Reports of the Human Resource Development Centres (UGC ASC or other relevant centers).

Letters to teachers and other academics attending PDPs during the year (Data Template)

As per Data Template

Any other relevant information

6.3.5 - Non- academic staff attending administrative training Programmes - Percentage o Programmes, during the year

93

6.3.5.1 - Number of full time non-academic staff attended training Programmes during the

63

File Description

CIQA report summary

Letters to non-academic staff attending administrative training programmes

As per Data Template

Any other relevant information

6.3.6 - Mechanism of performance appraisal system, promotion for teachers, other academic appraisal system for teaching, promotion for teachers, other academics and non-academic states.

Academics at the Tamil Nadu Open University (TNOU) follows the Univer employing the Performance Based Appraisal System (PBAS) and the Acade Coordinators, appointed by competent authorities, oversee curricular, activities. Faculty members evaluate themselves in various categories validated during Career Advancement Scheme (CAS) for pay fixation in

For Non-Teaching/Non-Academics, the performance appraisal aligns with service/establishment rules. The Vice-Chancellor and Registrar hold  $\boldsymbol{\pi}$ 

submit annual confidential reports to the Administrative division bas dedication, and innovation, leading to further action by the Vice-Cha

File Description	Documents
Performance appraisal policy of the Institution	https://tnou.ac.in/NAAC/SSR
Document on promotion/CAS for teachers, other academic and non-academic staff	https://tnou.ac.in/NAAC/S
Any other relevant information	https://tnou.ac.in/NAAC/SS

### 6.4 - Financial Management and Resource Mobilization

### 6.4.1 - Regular internal and external financial audits Institution conducts internal and extern

Under Chapter VI(1) of the Tamil Nadu Open University (TNOU) Act, 200 the Director of Local Fund Audit, Department of Finance, Government c according to G.O. Ms No.171 Finance (F2) Department, dated 02.05.2005 2022-23, with reports issued up to 2021-22.

TNOU also employs an Internal Auditor (IA), initially an Inspector, 1 to Finance, who verifies all receipts and payments. The IA acts as a correct accounting, adherence to budgetary allocations, compliance wi evaluation of bills, claims, and expenditures. IA conducts checks bef undertakes monthly reconciliation of admission deposits with bank scr

The audit of annual accounts includes officials appointed by the Comp resulting report is presented to the State Government. The audited An website for transparency. Starting from the financial year 2022-23, I system, emphasizing a double-entry system for enhanced financial mana

File Description	Documents
Policy on internal and external audit mechanisms	https://tnou.ac.in/NAAC/SSR/
Financial audit reports during the year	https://tnou.ac.in/NAAC/SS
Any other relevant information	https://tnou.ac.in/NAAC/SS

### 6.4.2 - Mobilization and utilization of resources Institutional strategies for mobilization of fu

The University employs a robust mechanism to monitor and efficiently Division prepares the budget under the direction of the Vice-Chancell Committee and Syndicate at the beginning of each financial year. Once Registrar's approval, allocates expenditures to different heads, ensu

#### Resource Mobilization Plan:

A comprehensive Resource Mobilization Plan is created by assessing ac infrastructural needs, presented to statutory authorities for approva sources, such as tuition fees, examination fees, grants, and income f

#### Strategies and Institutional Plans:

The University has strategies and institutional proposals for fund mc Regular internal and external audits are conducted, following standar

statement submission to regulatory bodies.

Optimum Utilization of Resources:

The utilization of funds requires Vice-Chancellor approval, with head proposals and financial statements for review. Procurements, repairs, including tenders, quotations, and Finance Committee approval. Deviat the Finance Committee, and all financial statements are subject to in

File Description	Documents
Resource Mobilization policy document duly approved by the Board of Management / Syndicate / Governing Council	https://tnou.
Procedures for optimal resource utilization	https://t
Any other relevant information	https://tnou.a

## 6.4.3 - Percentage of Expenditure on Learner Support Services

48

## 6.4.3.1 - Expenditure by the Institution on learner support services (excluding salary and

1028.51

File Description

Statement of expenditure during the year

As per Data Template

Any other relevant information

### 6.5 - Internal Quality Assurance System

6.5.1 - Institutionalizing the quality assurance through CIQA Details of the activities of CIQA listed below: 1. Programme Project Reports (PPRs) prepared 2. Workshops/ seminars organized on quality related themes 3. Innovative practices implemented for quality enhancement 4. Initiatives undertaken for system based research 5. Feedback mechanisms developed for different stakeholders

A. Any 4 o

File Description

Scan copies of programme schedules

Reports of the activities

As per Data Template

Any other relevant information

6.5.2 - Reforming institutional processes Impact Analysis of various initiatives carried out an performance, teaching-learning, assessment process and learning outcomes, research, learn financial management, etc

Tamil Nadu Open University (TNOU) prioritizes quality education and a technological trends:

### 1. Learner Performance:

- o Annual academic calendars guide learners with essential dates
- Induction programs support new learners for successful comple
- o Self Learning Materials facilitate effective and praised lear
- o Assignments promote comprehensive understanding.
- o Coordinators assist learners with subject-related queries.
- o Collaboration with Commonwealth Education Media Centre honors

#### 2. Teaching Learning Assessment and Outcomes:

- Student Support Services Division continuously assesses Learn
- o Feedback on academic counseling enhances teaching quality.
- Self-assessment sections in materials contribute to learning
- Learner Support Centre attendance is considered for assessmen
- o "TNOU Observer" ensures smooth Term End Examinations.

#### 3. Research:

- o M.Phil and Ph.D. research align with UGC regulations.
- Research scholars receive fellowship support.
- o Ouriginal plagiarism checker ensures research originality.
- o Workshops promote quality research.

#### 4. Administrative Reforms:

- o Adjusted administrative structure enhances efficiency.
- Automation simplifies admission processes.
- o Digital Library and Online Learning Centers foster interdisci
- o Community Colleges offer skill-oriented programs.
- o Continuous promotions boost enrollment.

#### 5. Financial Management:

- TNOU operates on a self-sustainable model.
- o Income generation includes bank interests and investments.
- o Exclusive corpus funds enhance financial allocation efficienc
- o Cost reduction involves collaboration with government institu

#### 6. ICT Reforms:

- o Student Web Portal and TNOU Mobile App provide easy access.
- Integrated e-governance streamlines functions.
- o Social media platforms aid information dissemination.

TNOU remains dynamic to meet stakeholder needs, ensuring a responsive

File Description	Documents
Documents / information on the process and results of Impact Analysis	https://tnou.ac
Relevant Reports/ Minutes approved by concerned Authorities	https://
Any other relevant information	https://tnou.ac.i

#### INSTITUTIONAL VALUES AND BEST PRACTICES

### 7.1 - Institutional Values and Social Responsibilities

7.1.1 - Measures initiated by the Institution for the promotion of gender equity during the year-co-curricular activities, facilities for women on campus within 100 - 200 words

Tamil Nadu Open University (TNOU) actively advances gender equity thr

1. Representation: More than 33% of teaching and non-teaching staff roles.

- 2. Student Enrollment: Women's enrollment consistently exceeds 55%, programs.
- 3. Women's Empowerment: TNOU's Women's Cell organizes health camps, gender empowerment. Special initiatives on International Women's programs.
- 4. Awareness Programs: Regular seminars, workshops, and webinars aim transgenders.
- 5. Skill Development: Online workshops in areas like "Fashion Jewell women's achievements, encouraging entrepreneurship.
- 6. Academic Initiatives: Academic programs in Gender Studies, Women global gender issues. The Psychology Department offers psychologi Counseling and Psychotherapy. Courses on the Constitution of Indiduties, nurturing responsible citizenship.

TNOU's commitment to gender inclusivity spans both academic and non-a supportive educational environment.

File Description	Documen	
Annual gender sensitization action plan	https:	
Specific facilities provided for women in terms of: a. Safety and security at the work place b. Committees to address Prevention of Sexual Harassment c. Common Rooms d. Day care centre for children of the staff e. Any other relevant information		
7.1.2 - The Institution has facilities for alternate sources of energy and energy conservation measures Solar energy Biogas plant Wheeling to the Grid Sensor-based energy conservation Use of LED bulbs/ power efficient equipment		
File Description		
Geo-tagged Photographs		
Any other relevant information		
as per data template		

7.1.3 - Describe the facilities in the Institution for the management of the following types of Solid waste management B., Liquid waste management C. Biomedical waste management D. chemicals and radioactive waste management

Tamil Nadu Open University (TNOU) prioritizes environmentally conscic promoting recycling:

- 1. Waste Management System: Implements a two-bin system for segregat buildings. Conducts awareness programs to educate students and st
- 2. Waste Segregation and Recycling: Collects and separates waste int dustbins (green for wet, blue for solid waste). Establishes vermi producing approximately 3-6 kg of manure per week for gardening.
- 3. Wastewater and Biomedical Waste: Connects wastewater lines to mun Handles biomedical waste generated at the university health cente
- 4. E-Waste Management: Collects and stores electronic waste (E-waste empty cartridges, outdated computers, and electronic items as scr
- 5. Reuse and Repair: Repairs and reuses old monitors and CPUs, contr management.

TNOU's commitment to waste reduction and recycling reflects its dedic responsible resource management.

File Description	Documents
Relevant documents like agreements/MoUs with Government and other approved agencies	https://t
Geo-tagged photographs of the facilities	https:
Any other relevant information	https://t
7.1.4 - Water conservation facilities available in the Institution: Rain water harvesting Bore well /Open well recharge Construction of tanks and bunds Waste water recycling Maintenance of water bodies and distribution system in the campus	A. All of
File Description	
Geo-tagged photographs / videos of the facilities	
Any other relevant information	
as per data templates	
7.1.5 - Green campus initiatives include	
<ul><li>2. Use of bicycles/ Battery-powered vehicles</li><li>3. Pedestrian-friendly pathways</li><li>4. Ban on use of plastic</li><li>5. Landscaping</li></ul>	A. Any 4 o
J. Landscaping	
File Description	
File Description	
File Description  Geo-tagged photos / videos of the facilities	
File Description  Geo-tagged photos / videos of the facilities  Various policy documents / decisions circulated for implementation	
File Description  Geo-tagged photos / videos of the facilities  Various policy documents / decisions circulated for implementation  Any other relevant documents  as per data templates	taken by the institu
File Description  Geo-tagged photos / videos of the facilities  Various policy documents / decisions circulated for implementation  Any other relevant documents	A Any 4 o
File Description  Geo-tagged photos / videos of the facilities  Various policy documents / decisions circulated for implementation  Any other relevant documents as per data templates  7.1.6 - Quality audits on environment and energy are regularly undert  7.1.6.1 - The institutional environment and energy initiatives are confirmed through the following 1.Green audit 2. Energy audit  3.Environment audit 4.Clean and green campus recognitions/awards 5	A Any 4 o
File Description  Geo-tagged photos / videos of the facilities  Various policy documents / decisions circulated for implementation  Any other relevant documents as per data templates  7.1.6 - Quality audits on environment and energy are regularly underted.  7.1.6.1 - The institutional environment and energy initiatives are confirmed through the following 1. Green audit 2. Energy audit 3. Environment audit 4. Clean and green campus recognitions/awards 5. Beyond the campus environmental promotional activities	A. Any 4 o

Certificates of any awards received
Any other relevant information
as per data tamplates

7.1.7 - The Institution has disabled-friendly, barrier free environment Built environment with ramps/lifts for easy access to classrooms. Disabled-friendly washrooms Signage including tactile path, lights, display boards and signposts Assistive technology and facilities for persons with disabilities (Divyangjan) accessible website, screen-reading software, mechanized equipment 5. Provision for enquiry and information: Human assistance, reader, scribe, soft copies of reading material, screen reading

A. Any 4 o

File Description

Geotagged photographs / videos of the facilities

Policy documents and information brochures on the support to be provided

Details of the Software procured for providing the assistance

Any other relevant information

as per data templates

7.1.8 - Describe the Institutional efforts/initiatives in providing an inclusive environment i.e linguistic, communal socioeconomic and other diversities (within 200 words).

Tamil Nadu Open University (TNOU) fosters an inclusive environment, p cultural, regional, linguistic, and socio-economic backgrounds:

- 1. Cultural Activities: Organizes various cultural events, commemora World Book. Celebrates regional festivals such as Pongal, and Tam
- 2. Grievance Redressal Cells: Establishes multiple grievance redress Equal Opportunity (SC/ST, BC/MBC), Alumni, Anti-Ragging, Environm Persons with Disability, and Student Placement Cells. Addresses g cultural backgrounds.
- 3. Ethical Standards: Adopts the code of ethics outlined in The Tami ensuring adherence by all employees irrespective of cultural or s
- 4. Inclusive Education Initiatives: Operates Learner Support Centres after Mahatma Gandhi, offering academic programs and skill develo Community Colleges in rural areas and 12 Regional Centres across
- 5. Job Fair and Placement Services: Jointly organizes a Job Fair wit Government of Tamil Nadu, benefiting TNOU graduates right from in for learners, irrespective of caste, creed, color, sex, or socio-

TNOU's commitment to diversity and inclusivity extends across various educational environment.

File Description	Documents
Supporting documents on the information provided (as reflected in the administrative and academic activities of the Institution)	https://tnou.ac.in/NAAC/SS
Any other relevant information	https://tnou.ac.in/NAAC

## 7.1.9 - Sensitization of students and employees of the institution to constitutional obligation

Tamil Nadu Open University (TNOU) embraces India's diverse cultural, backgrounds, aligning with constitutional values:

- Constitutional Ideals: Recognizes the Indian Constitution as a gu transcending caste, religion, race, and gender. Serves as a set c consensus on governance and societal ideals.
- 2. Core Constitutional Values: Sensitizes students and employees to awareness of values, rights, duties, and responsibilities.
- 3. National Festivals and Inspirational Events: Celebrates Independe inviting eminent personalities to inspire stakeholders with stori responsibility among citizens.
- 4. Awareness Campaigns and Initiatives: Conducts campaigns on corrup voter awareness, and Constitution Day. Equips students with knowl livelihood and life.
- 5. Educational Programs: Organizes orientation programs, training se students and staff to constitutional obligations. Includes ethica of citizens in elocution and debate topics.
- 6. Institutional Initiatives: Undertakes initiatives across various promote appropriate practices among students. Conducts nine event ethical practices.

TNOU actively contributes to nurturing responsible citizens by integr educational framework and fostering a holistic learning environment.

File Description	Documents
Details of activities that inculcate values necessary to nurture Learners to become responsible citizens	https://tnou.a
Any other relevant information	https://tnou.

7.1.10 - The Institution has a prescribed code of conduct for students, teachers, administrators and other staff and conducts periodic programmes in this regard. The Code of Conduct is displayed on the website There is a committee to monitor adherence to the Code of Conduct Institution organized professional ethics programmes for students, teachers, administrators and other staff during the year Annual awareness programmes on Code of Conduct were organized during the year

A. All of

File Description

Code of conduct and ethics policy document

Details of the monitoring committee composition and minutes of the committee meeting, number the various programs etc., in support of the claims.

Any other relevant information

as per data templates

7.1.11 - Institution celebrates / organizes national and international commemorative days, e

Tamil Nadu Open University (TNOU) recognizes the pivotal role of yout educational institutions as crucial agents in fostering patriotism an various initiatives to instill a sense of national pride among the your

- 1. Inclusive Syllabi: Includes subjects focusing on key personalitie in its educational programs.
- 2. Commemorative Programs: Hosts programs on the birthdays and death martyrs, especially those from Tamil Nadu. Highlights their sacri
- 3. National Anthem and Festivals: Sings the national anthem at all f Celebrates national festivals with enthusiasm, promoting patrioti
- 4. Flag Hoisting and Special Speeches: Hoists the national flag on I by special speeches honoring freedom fighters' sacrifices. Comment the superiority of the Indian Constitution and honoring the brave
- 5. Commemorating Indian Personalities: Marks the birth/death anniver Gandhi, Sardar Patel, Swami Vivekananda, and others.

TNOU's commitment to celebrating India's great personalities, observi of patriotism contributes to nurturing responsible and proud citizens

File Description	Documents
Annual report of the celebrations and commemorative events during the year	https://tnou.ac.in/NA/
Geo-tagged photographs of some of the events	https://tnou.ac.in/NAA(
Any other relevant information	https://tnou.ac.in/ Su

#### 7.2 - Best Practices

7.2.1 - Describe at least two institutional best practices (as per NAAC format given on its we implemented by the institution as per NAAC format

#### Objectives

 $\circ$  To empower prisoners with equal knowledge, education and life copskills and help them to start up their own business

Context: A path A path-breaking initiative for transforming jail inma them into the society was initiated in TNOU. When they learn some use opportunities and get livelihood and the industries may get required educated prison inmates may provide the necessary manpower needs. Gov total fee concession.

The practice: Academic programmes, Skill Development programmes, and study centres established in 11 Central prisons. There is no age limi are awarded after completion of the courses.

Evidence of Success: In the last 1 year (AY 2022 & CY 2023), 96 prisc Diploma : 11) had been admitted and are pursuing their programmes in

Problems Encountered and Resources required: Examination halls, labor in prisons. Hence, most of them take arts and humanities subjects.

Concluding Remarks: This endeavour is in unison with the motto of TNC

File Description	Documents
Best practices as hosted on the Institutional website	https://
Any other relevant information	https://tnou.ac.in/NAAC/S

#### 7.3 - Institutional Distinctiveness

## 7.3.1 - Portray the performance of the Institution in one area distinctive to its priority and t

Tamil Nadu Open University: Democratizing Education and Promoting Ski

- Vision and Goals: Tamil Nadu Open University (TNOU), the sole Sta democratize education and expand opportunities for lifelong learn higher education for diverse populations, upgrading knowledge, an
- Infrastructure and Academic Programs: Headquartered in Chennai wi academic programs through 11 Schools of Studies and 5 Divisions. 140 Community Colleges facilitates program delivery. The universi industries, emphasizing e-learning for a rapidly evolving educati
- Excellence in Rural Services through Community Colleges: TNOU's u Community Colleges, empowering disadvantaged groups with skills f government, TNOU's model has become a national initiative, attrac Open University of Gujarat.
- Knowledge through Global Research: TNOU encourages interdisciplin through projects, social impact initiatives, and certificate cour technologies, contributing to national and global discussions. Th aligned with global standards.

In summary, TNOU's comprehensive vision involves inclusive education, unique initiative in archaeological exploration, all contributing to in education.

File Description	Documents
Appropriate webpage in the Institutional website	https://tnou.ac.in/NAAC/S
Any other relevant information	